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# WebPass Guide for *Providers*

Medical Necessity Criteria

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# Medical Necessity *Criteria*



Beginning January 1, 2023, Lucet began using LOCUS/CALOCUS, ECSII and ASAM Criteria for medical necessity reviews.



Lucet medical policies will apply to the following treatments and services, as applicable:

- ◆ Applied Behavior Analysis for the Treatment of Autism Spectrum Disorder (ABA for ASD)
- ◆ Applied Behavior Analysis for the Treatment of Down Syndrome (ABA for DS)
- ◆ Transcranial Magnetic Stimulation (TMS)
- ◆ Electroconvulsive Therapy (ECT)
- ◆ Psychological/Neuropsychological Testing (PNT)



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# Medical Necessity *Criteria*

- ◆ Level of Care Utilization System (LOCUS) will be used to evaluate behavioral health treatment requests for adults age 19+
- ◆ Child and Adolescent Level of Care Utilization System (CALOCUS) will be used to evaluate mental health treatment requests for children and adolescents ages 6 to 18 years
- ◆ Early Childhood Service Intensity Instrument (ECSII) will be used to evaluate mental health treatment requests for infants, toddlers and children ages birth through 5 years
- ◆ ASAM Criteria will be used to evaluate substance use disorder service and treatment requests



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# Medical Necessity *Criteria*

- ◆ LOCUS was developed by the American Association of Community Psychiatrists (AACCP). CALOCUS was developed by AACCP in collaboration with the American Academy of Child and Adolescent Psychiatry (AACAP). Both are maintained by Deerfield Solutions, LLC.
- ◆ ECSII was developed by AACAP.
- ◆ The ASAM Criteria was developed by the American Society of Addiction Medicine.
- ◆ Lucet administers each benefit as designed by the health plan and set out in the member's benefit agreement. The presence of a specific level of care criteria within a criteria set does not constitute the existence of a specific benefit. Providers and facilities should verify the member's available benefits online when available, or by contacting the applicable customer service department.

# View the *Criteria*

### Welcome to Lucet WebPass

WebPass allows providers and partners access to communications and services with Lucet.

### Aftercare Appointment Assistance for Florida Blue Members

Is a Florida Blue member in need of an aftercare appointment? We are more than happy to assist.

Please call 855-888-5001 and select OPTION 2 for "provider" and then select OPTION 7 for "discharge planner and need a referral" to connect with a Lucet representative who can assist with scheduling.

As a best practice please have the member present at the time of the call to make sure they are informed and agree with the appointment being scheduled.

### Find an Insured Member

Member Number:  For Blue Products, drop the pre-fix before entering the member information. Example: LCKH12345678 would be entered as H12345678, or YBC12K123456 as 12K123456.

Date of Birth:

Query Date:

Last Name:  If the member is not managed by Lucet, the member's information will not be available.

First Name:

Date of Birth:

Query Date:

### Open Authorizations Dashboard

Authorization Number	Provider Name	Member	Treatment Description	Detail Start Date	Detail End Date
No open authorizations to display.					

## Medical Necessity Criteria

Lucet utilizes medical necessity criteria to make medical necessity determinations. The medical necessity criteria applied varies according to the behavioral health service being requested. To determine which criteria set will be used, please refer to the list below:

- Level of Care Utilization System (LOCUS) will be used to evaluate behavioral health treatment requests for adults age 19+ years.
- Child and Adolescent Level of Care Utilization System (CALOCUS) will be used to evaluate mental health treatment requests for children and adolescents ages 6-18 years.
- Early Childhood Service Intensity Instrument (ECSII) will be used to evaluate mental health treatment requests for infants, toddlers and children ages birth through 5 years.
- ASAM Criteria will be used to evaluate substance use disorder service and treatment requests
- Lucet medical policies apply to the following treatments and services, as applicable:
  - Applied Behavior Analysis for the Treatment of Autism Spectrum Disorder (ABA for ASD)
  - Applied Behavior Analysis for the Treatment of Down Syndrome (ABA for DS)
  - Transcranial Magnetic Stimulation (TMS)
  - Electroconvulsive Therapy (ECT)
  - Psychological/Neuropsychological Testing (PNT)

LOCUS was developed by the American Association of Community Psychiatrists (AACP). CALOCUS was developed by AACP in collaboration with the American Academy of Child and Adolescent Psychiatry (AACAP). Both are maintained by Deerfield Solutions, LLC. ECSII was developed by AACAP. The ASAM Criteria was developed by the American Society of Addiction Medicine. Lucet administers each benefit as designed by the health plan and set out in the member's benefit agreement. The presence of a specific level of care criteria within a criteria set does not constitute the existence of a specific benefit. Providers and facilities should verify the member's available benefits online when available, or by contacting the applicable Customer Service department.

Access to LOCUS can be found by clicking [here](#).

Access to CALOCUS can be found by clicking [here](#).

Access to ECSII can be found by clicking on the following links:

[ECSII Domains \(Handout\)](#)

[ECSII SI Definitions \(Handout\)](#)

[ECSII Manual 1.1 \(Rev 4.2019\) – QUICK REFERENCE ANCHOR POINT SHEETS INCLUDED](#)

The new criteria will be available when logged into WebPass to the right of the member search feature where announcements are typically posted.

# Utilizing the New *Criteria*

In WebPass, select a new initial authorization request form for all Initial Inpatient, Residential, Partial Hospital and Intensive Outpatient Requests

Authorization for Admission to Care Request Forms	
Initial Authorization Request	<a href="#">New</a>
ABA Initial Assessment	<a href="#">New</a>
ABA Initial Treatment	<a href="#">New</a>
TMS	<a href="#">New</a>
ECT Initial	<a href="#">New</a>
Psychological Testing	<a href="#">New</a>
Retrospective Request Form	<a href="#">New</a>

Authorization for Admission to Care Request Forms	
Initial Authorization Request	<i>A live review is required, due to the age of the member. Please call 833-538-7892 and you will be connected to a clinician to complete this request.</i>
ABA Initial Assessment	<a href="#">New</a>
ABA Initial Treatment	<a href="#">New</a>
TMS	<a href="#">New</a>
ECT Initial	<a href="#">New</a>
Psychological Testing	<a href="#">New</a>
Retrospective Request Form	<a href="#">New</a>

Please note, Children under 6 years require a live review with one of our Clinical Team members and requests cannot be submitted through WebPass.

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# Level of Care *Crosswalk*

Legacy levels of care are not exact matches to new LOC. This chart is a suggested crosswalk. As always, please use clinical judgment and intensity of service to determine which level of care is most appropriate to the treatment provided.

Level of Care Effective 01/2023	Legacy Level of Care	Service Code
<b>Inpatient</b>		
LOCUS/CALOCUS Level 6 - Medically Managed Residential Services - Behavioral Health	Psychiatric Acute Inpatient	124
	Eating Disorder Acute Inpatient	124
	Crisis Intervention Service - Psych	204
ASAM Level 3.7 WM - Medically Monitored High-Intensity Inpatient Svcs - Detox - Substance Use	Substance Use Disorder Inpatient Withdrawal Management	204, 126, 1002
ASAM Level 3.7 - Medically Monitored High-Intensity Inpatient Svcs - Detox - Substance Use	Substance Use Disorder Residential/Subacute Withdrawal Management	204, 126, 1002
	Crisis Intervention Service - SUD	204
<b>Residential</b>		
LOCUS/CALOCUS Level 5 - Medically Monitored Residential Services - Behavioral Health	Psychiatric Residential	1001
	Eating Disorder Residential	1001
ASAM Level 3.5 - Clinically Managed High-Intensity Residential Svcs - Residential - Substance Use	Substance Use Disorder Residential/Subacute Rehabilitation	1002
<b>General Hospital</b>		
<b>Inpatient</b>		
ASAM Level 4 WM - Medically Managed Intensive Inpatient Svcs - Substance Use	Substance Use Disorder Inpatient Withdrawal Management	126
ASAM Level 4 - Medically Managed Intensive Inpatient Svcs - Substance Use	Substance Use Disorder Inpatient Rehabilitation	128
<b>Partial Hospitalization</b>		
LOCUS/CALOCUS Level 4 - Medically Monitored Non-Residential Services - Behavioral Health	Psychiatric Partial Hospitalization	912
ASAM Level 2.5 - Partial Hospitalization Svcs - Substance Use	Substance Use Disorder Partial Day Rehabilitation	913
<b>Intensive Outpatient</b>		
LOCUS/CALOCUS Level 3 - High Intensity Community Based Services - Behavioral Health	Psychiatric Intensive Outpatient	905
ASAM Level 2.1 - Intensive Outpatient Svcs - Substance Use	Substance Use Disorder Intensive Outpatient Rehabilitation	906



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# Level of Care *Definitions*

Level of Service or Care requested: \* Required

[View CALOCUS Definitions](#)

[View LOCUS Definitions](#)

- LOCUS Level 3: High Intensity Community Based Services
- LOCUS Level 4: Medically Monitored Non-Residential Services
- LOCUS Level 5: Medically Monitored Residential Services
- LOCUS Level 6: Medically Managed Residential Services
- CALOCUS Level 3: High Intensity Community Based Services
- CALOCUS Level 4: Medically Monitored Non-Residential Services
- CALOCUS Level 5: Medically Monitored Residential Services
- CALOCUS Level 6: Medically Managed Residential Services
- ASAM Level 2.1 - Intensive Outpatient Services
- ASAM Level 2.5 - Partial Hospitalization Services
- ASAM Level 3.5 - Clinically Managed High-Intensity Residential Services
- ASAM Level 3.7 - Medically Monitored Intensive Inpatient Services
- ASAM Level 3.7-WM -- Medically Monitored Inpatient Withdrawal Management
- ASAM Level 4 - Medically Managed Intensive Inpatient Services
- ASAM Level 4-WM -- Medically Managed Intensive Inpatient Withdrawal Management
- 23 Hour Observation

Links containing definitions of each LOCUS and CALOCUS level of care are embedded in the review form for reference. The definitions can be downloaded for reference when not logged into the system.

Please Note ASAM definitions are not integrated into WebPass.

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# Level of Care *Definitions*

Example:

- ◆ The links referenced in the prior slide will remain in the form and can be downloaded for reference when not logged into the system
- ◆ The Level of Care Definition will open in PDF format as shown in the example to the right

## **LEVEL FOUR: Medically Monitored Community Based Services**

This level of care refers to services provided to children and adolescents capable of living in the community with support, either in their family, or in placements such as group homes, foster care, homeless or domestic violence shelters, or transitional housing. To be eligible for Level Four services, a child or adolescent's service needs will require the involvement of multiple components within the system of care. These children and adolescents, therefore, need intensive, clinically informed case management to coordinate multi-system and multidisciplinary interventions. Services in this level of care include partial hospitalization, intensive day treatment, treatment foster care, and home-based care determined by a wraparound plan that may involve both support and clinical services brought to the home and various support services for parents/caregivers. Level Four services also may be provided in schools, substance abuse programs, juvenile justice facilities, social services group care facilities, mental health facilities, or in the child or adolescent's home.

Payer oversight may be required for this level of service, but reviews should not be required more often than every four weeks for acute care settings such as partial hospital, and no more than every three months for extended care services such as wraparound. Professionals providing services should be appropriately licensed and certified. Many support services may be provided by appropriately trained and/or certified paraprofessionals, including certified family and peer specialists.

# LOCUS & CALOCUS *Dimensions*

- ◆ The request form includes sections for each LOCUS and CALOCUS dimension. Click each section heading for guidance evaluating the member's symptoms and risk factors related to that dimension.
- ◆ For example, clicking 'Risk of Harm' will open the additional related text.

**RISK OF HARM**

Please check all statements that apply **Required**

[Click here for more information](#)

**RISK OF HARM**

This dimension considers a child or adolescent's potential to be harmed by others or cause significant harm to self or others. Each category contains items that assess a child or adolescent's risk of harming him/herself and of harming others. While Risk of Harm most frequently is manifested by suicidal or homicidal behavior, it also may embody unintentional harm from misinterpretations of reality; inability to adequately care for oneself, temper impulses, use good judgment; or avoid gross mishandling of alcohol or drugs of abuse. Children of any age who have experienced severe and/or repeated abuse in a hostile environment may be unable to perceive threat or take adequate measures to increase their safety.

In addition to direct evidence of potentially dangerous behavior or vulnerability from interview and observation, other factors may be considered in determining the likelihood of such behavior, such as past history of dangerous behavior, abuse and neglect, inability to contract for safety, and inability to use available supports. It also is important to be alert to racial or ethnic biases that may lead clinicians to misinterpret behaviors as threatening or dangerous.

# LOCUS & CALOCUS *Dimensions*

- ◆ You will score each dimension on a scale of 1 (lowest risk) to 5 (highest risk) by checking all statements that apply to the member's current presentation.
- ◆ Some of the statements that you will consider when evaluating 'Risk of Harm' are shown here.

Please check all statements that apply \* Required

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**1 - Low Risk of Harm**

- No indication of current suicidal or homicidal thoughts or impulses, with no significant distress, and no history of suicidal or homicidal ideation
- No indication or report of physically or sexually aggressive impulses
- Developmentally appropriate ability to maintain physical safety and/or use environment for safety
- Low risk for victimization, abuse, or neglect

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**2 - Some Risk of Harm**

- Past history of fleeting suicidal or homicidal thoughts with no current ideation, plan, or intention and no significant distress
- Mild suicidal ideation with no intent or conscious plan and with no past history
- Indication or report of occasional impulsivity, and/or some physically or sexually aggressive impulses with minimal consequences for self or others
- Substance use without significant endangerment of self or others
- Infrequent, brief lapses in the ability to care for self and/or use environment for safety
- Some risk for victimization, abuse, or neglect

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**3 - Significant Risk of Harm**

- Significant current suicidal or homicidal ideation with some intent and plan, with an ability for the child or adolescent and his/her family to contract for safety and carry out a safety plan. Child or adolescent expresses some reason not to carry out such behavior

# Lucet ASAM

- ◆ When selecting an ASAM level of care in WebPass, you will provide information about the member's substance use and related risk factors.
- ◆ The form will ask you to rate the severity of impact these factors have on the member's current ability to function, as shown in the example:

Has a depression screening been completed? \* Required

Yes  
 No

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Suicidality Assessment (select all that apply): \* Required

Suicidal Ideation  
 Suicidal Plan  
 Suicidal Intent  
 Current Suicide Attempt (within 3 days of admission)  
 Current Suicide Means  
 None of the Above

Does the member exhibit current physically aggressive behavior or threats? \* Required

Yes  
 No

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How much do any of these emotional health symptoms make it harder for the member to take care of self? (e.g., hygiene, grooming, dressing, eating, housework, living independently, etc.) Please describe: \* Required

Not at all  
 A Little  
 Somewhat  
 Very  
 Extremely

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How much do any of these emotional health symptoms make it harder for the member to go to school, work, socialize or engage in hobbies or other interests? \* Required

Not at all  
 A Little  
 Somewhat  
 Very  
 Extremely