Lucet™

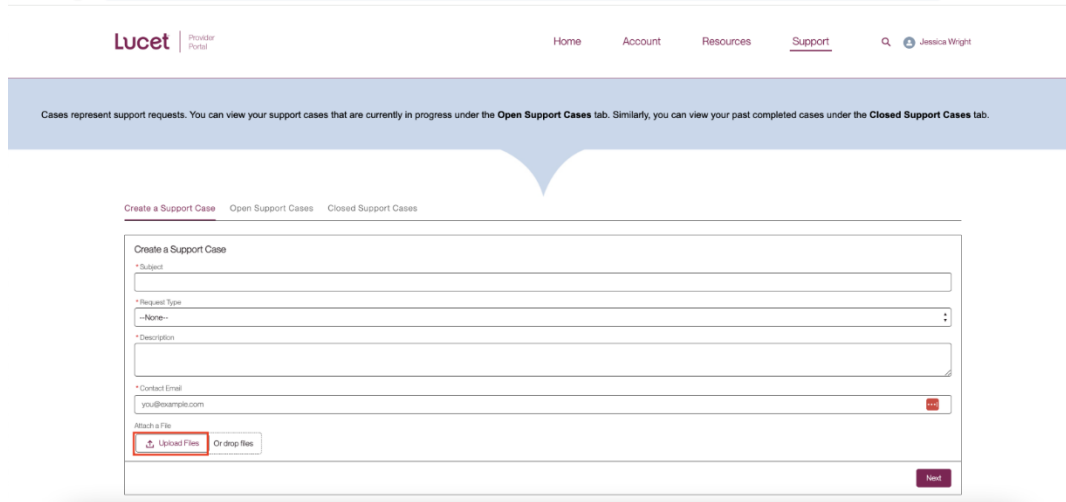## How do I request a rate increase for Florida Network?
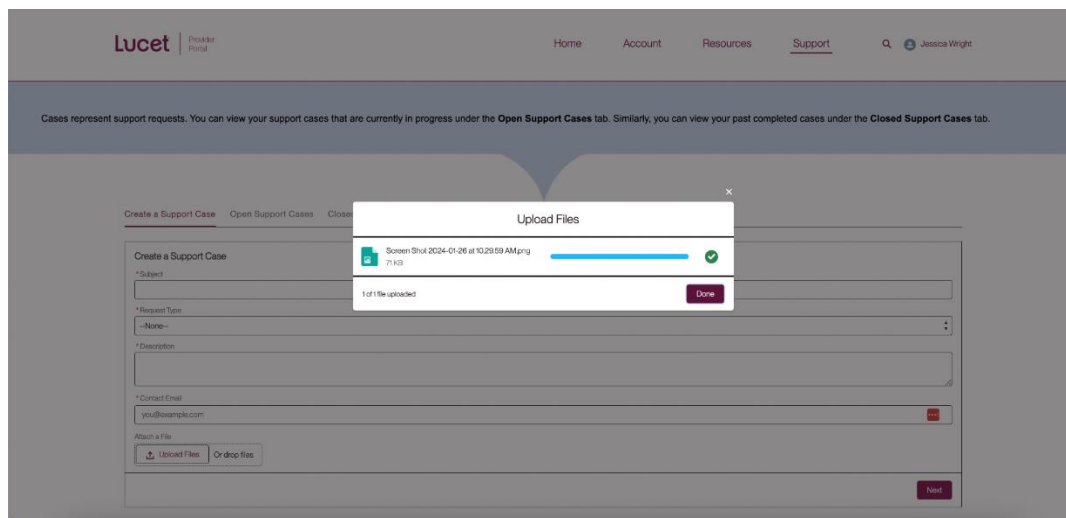
Create a support case.

- To create a support case click support in the header.

- Attach supporting rate increase request to the support agent, simply click upload files.

- After you select your supporting document, you will see an upload processing.

- When you click done you will now see a success message: Your file(s) have been uploaded under the upload files section.

- After you click next you will be taken to a success screen