

Telemedicine Behavioral Health Services Information

1. All available fee schedule codes are appropriate for use by the Behavioral Health Providers though telemedicine, if the service provided can be done with the same quality as the service being provided in the office setting.
2. When billing for Telemedicine services, use Place of Service Code - “02” - Telehealth.
3. Choose one of the following two modifiers:

Modifiers	
95	Synchronous Telemedicine Service Rendered via a Real time Audio and Video Telecommunications System
GT	Via interactive audio and video telecommunications systems

Provider’s Responsibilities

- Submit a Telemedicine Behavioral Health Services Provider Attestation to New Directions before delivering Telemedicine services.
- Meet the specific requirements outlined in the Telemedicine services attestation form including following all state and federal laws governing telemedicine services and their delivery.
- Confirm that your liability and malpractice insurance include coverage to provide telemedicine services.
- Bill services following the billing information provided above.

Questions should be directed to your provider relations representative:

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